

Is a subscription-based service that provides convenient features such as voice communication in case of emergency, online security, one-on-one operator assistance, and the transmission of important messages regarding your vehicle's status.

Canadian models

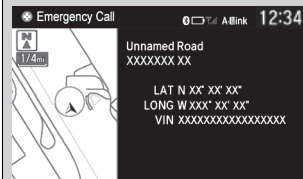
For information on traffic rerouting and traffic information updates, provided by the AcuraLink server, see the Navigation System Manual.

In Case of Emergency

Automatic collision notification

When connected to the AcuraLink operator:

Information screen



On Demand Multi-Use Display™



If your vehicle's airbags deploy or if the unit detects that the vehicle is severely impacted, your vehicle will automatically attempt to connect to the AcuraLink operator. Once connected, information about your vehicle, its positioning, and its condition will be sent to the operator; you also can speak to the operator when connected.

AcuraLink®*

AcuraLink also provides services you can operate from the Internet or your smartphone.

To subscribe to AcuraLink, or to get more information about all of its features, contact an Acura dealer, or visit owners.acura.com (U.S.) or www.acura.ca/owners/acuralink (Canada).

In Case of Emergency

Your vehicle may not be able to connect to the operator if the battery level is low, the line is disconnected, or you do not have adequate cellular coverage.

You cannot use emergency services when:

- You travel outside the AcuraLink service coverage areas.
- There is a problem with the connecting devices, such as the **ASSIST** button, microphone, speakers, or the unit itself.
- You are not subscribed to the service or your subscription is no longer valid.

You cannot operate other navigation or phone related functions using the screens while talking to the operator.

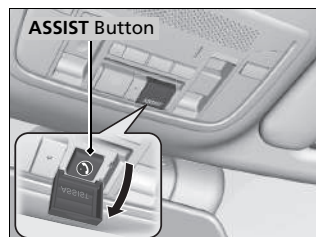
Only the operator can terminate the connection to your vehicle.

Automatic collision notification

If the unit fails to connect to the operator, it repeatedly tries until it succeeds.

* Not available on all models

■ Manual operator connection



If you need to talk to the AcuraLink operator in an emergency situation, you can manually connect to them by pressing the **ASSIST** button with the power mode in ACCESSORY or ON.

1. Open the cover attached to the ceiling console.
2. Press the **ASSIST** button.
 - ▶ You are connected to the AcuraLink operator.

☒ Manual operator connection

Do not press the button while driving. When you need to contact the operator, park the vehicle in a safe place.

If the unit fails to connect to the operator, it automatically cancels the action after three minutes.

In an emergency, the cover can be broken through to press the **ASSIST** button.

* Not available on all models

■ Security Features

Your subscribed telematics service provider can track your vehicle's location, remotely lock or unlock doors, and help you find your vehicle. To use these features, you need your user ID and personal identification number (PIN).

■ Stolen vehicle tracking

This feature searches and tracks down your vehicle position even if it is on the move. If you believe that your vehicle has been stolen, contact the police as well as the provider.

■ Remote door lock/unlock

The provider can remotely lock or unlock doors upon your request.

■ Vehicle finder

This feature is convenient to use when trying to locate your vehicle in large areas, such as a crowded parking lot. If you cannot locate your vehicle after using the remote transmitter's answerback function, you can contact the provider which can then flash your vehicle's exterior lights and sound the horn.

■ Security alarm notification

If the security system in your vehicle detects an abnormal condition, such as someone tampering with the lock on your vehicle, the provider notifies you by your preferred method.

🔒 Security Features

The contact information of your provider, your user ID and PIN will be given when you subscribe to AcuraLink. If you forget any of the above, contact a dealer, or visit owners.acura.com (U.S.) or www.acura.ca/owners/acuralink (Canada).

You can also activate the remote door lock/unlock and vehicle finder features from the Internet or using your smartphone app. Ask a dealer, or visit owners.acura.com (U.S.) or www.acura.ca/owners/acuralink (Canada) for details.

🔒 Vehicle finder

The lights will stop flashing and horn will stop sounding under the following conditions:

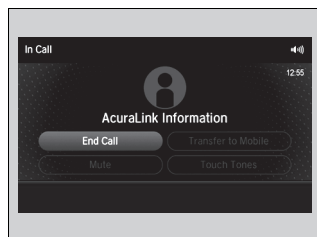
- When 30 seconds have elapsed.
- You unlock the doors using the remote transmitter.
- You unlock the doors using the keyless access system.
- You unlock the doors using the built-in key.
- The power mode is set to ACCESSORY or ON.


■ Operator Assistance

Connect to the AcuraLink operator when trying to find a destination or for roadside assistance.



1. Press the **LINK** button.
 - ▶ Connection to the operator begins.



2. Talk to the operator.
 - ▶ To disconnect, select **End Call** or press the  (Hang-up/back) button on the steering wheel.

☒ Operator Assistance

Remain attentive to road conditions and driving during operator assistance.


AcuraLink Message



AcuraLink sends you messages on vehicle features, safety and emissions recall campaigns, maintenance reminders, and diagnostic information. When you receive a new message, an icon appears on the information screen.

Message category

There are six message categories.



- **Feature Guide:** Appears for the first 30 days of ownership, introducing vehicle features each day.
- **Quick Tips:** Supplements your Owner's Manual with updated vehicle information.
- **Diagnostic Information:** Appears when a warning indicator or message comes on.
Rotate  to select **Check Later** or **Check Now**.
► Selecting **Check Now** lets you know if you should see a dealer immediately or later in accordance with the warning severity level.
- **Scheduled Dealer Appointment:** An appointment made through the Acura server or Acura Owners website can be rescheduled or canceled from this option.
- **Maintenance Minder:** Lets you know which maintenance item is due along with a reminder message.
- **Recalls/Campaigns:** Reminds you of a recall or important safety information. You should also be notified by mail.

* Not available on all models

AcuraLink Message

Messages may not appear immediately after your vehicle purchase. It can take several days for your dealer to register your vehicle's ID.

If an icon includes an exclamation point, it indicates that Acura gives high priority to this message compared to the one without.

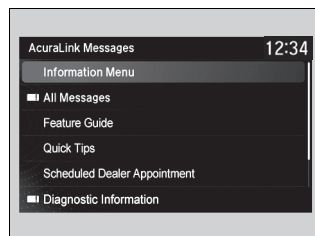
- : An unread message with high priority
- : An unread message








Message category

Message categories can be added, edited, or deleted through broadcast messages from Acura.

You can call your dealer, find the nearest dealer, or schedule appointments from the message options in **Maintenance Minder, Recalls/Campaigns**, and **Diagnostic Information**.

■ Reading a message



1. Press the **INFO** button or press , follow the message on the information screen.
2. Rotate  to select **AcuraLink/Messages**, then press .
▶ AcuraLink messages appears.
3. Rotate  to select a category, then press .
▶ If there are unread messages in a category, a message icon appears next to that category.
4. Rotate  to select a message you want to read, then press .

■ Message Options

While a message is displayed, you can use options to take immediate action to the message.

Available options are:

- **Read Messages Aloud:** Reads the message aloud. Select **Stop Reading Messages** to cancel it.
- **View Full Message:** Displays the entire message.
- **Phone number:** Dials a number displayed in the message via HFL.
- **Delete:** Deletes the displayed message.
- **Call Your Dealer:** Calls your Acura dealer using HFL.
- **Find Acura Dealer:** Searches for the nearest Acura dealer.
- **Roadside Assistance:** Makes a call to the number for the Roadside Assistance service.
- **Schedule Dealer Appoi...:** Automatically sets an appointment date at your dealer.


* Not available on all models

☒ Reading a message

If there is no message listed on the menu, each category items are grayed out and cannot be selected.

The message icon disappears once you read the message.

However, the exclamation mark that indicates that the message has a high priority remains.

-  : A read message with high priority.






☒ Message Options

The available options vary by message category.

You can delete all messages in a category at once.

■ Dealer Appointments

You can confirm the scheduled appointment date when you receive a **Maintenance Minder, Recalls/Campaigns**, or **Diagnostic Information** message, or reschedule any existing appointments.

1. Select a **Maintenance Minder, Recalls/Campaigns, Diagnostic Information**, or **Scheduled Dealer Appointment** message.
2. Rotate  to select **Schedule Dealer Appoi...** or **Reschedule Appoint...** (depending on the screen). Press .
▶ A suggested time and date are displayed.
3. Rotate  to select **Confirm Appointment**. Press  to accept the time and date.
4. Press  to select **OK**.

☒ Dealer Appointments

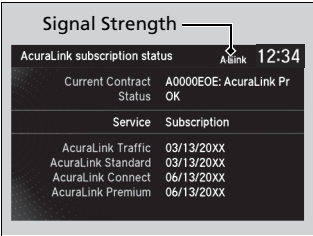
To set up an automated dealer appointment when a regular maintenance is due, visit the Acura Owners website at owners.acura.com (U.S.) or www.acura.ca/owners/acuralink (Canada), and set the required option. A reminder message will be sent as the date for the dealer appointment approaches. A reminder message will also be sent if you schedule an appointment online using Schedule Service Appointment function.

If you are not satisfied with the proposed appointment date and time, call your dealer directly.

To cancel the scheduled appointment, select **Cancel Appointment** when a message is displayed.

AcuraLink Subscription Status

You can confirm your AcuraLink subscription status.



1. Press the **SETTINGS** button.
 2. Rotate to select **AcuraLink Settings**, then press .
- ▶ Repeat the procedure to select **AcuraLink Subscription Status**.

Item	Information
	You can check the signal strength.
Current Contract	The AcuraLink subscription number and subscription level is displayed.
Service	You can confirm the type of service.
Subscription	You can confirm the expiration date.
Status	The following message can be displayed: <ul style="list-style-type: none">• Check Antenna: There is a problem with the AcuraLink antenna. Contact a dealer.• No Signal: Signal is not received.• No data: The signal is received, but some error has occurred in the system.• OK: The system is receiving the signal or traffic data*.

* Not available on all models