

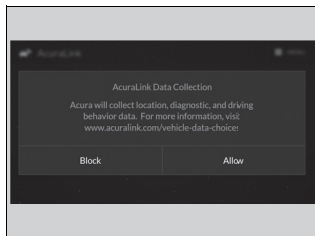
Is a subscription-based service that provides convenient features such as voice communication in case of emergency, online security, one-on-one operator assistance, and the transmission of important messages regarding your vehicle's status.


## To Connect to AcuraLink

Use the following procedure to connect to AcuraLink.

### To enable the AcuraLink

You need to allow the consent of the location service to enable the AcuraLink.



1. Press the  (home) button.
2. Select **AcuraLink**.
  - ▶ The confirmation message appears on the screen for the first time, then select **Allow**.


### AcuraLink®

AcuraLink also provides services you can operate from the Internet or your smartphone.

To subscribe to AcuraLink, or to get more information about all of its features, contact an Acura dealer, or visit [owners.acura.com](http://owners.acura.com) (U.S.) or [www.acura.ca/owners/acuralink](http://www.acura.ca/owners/acuralink) (Canada).

### To enable the AcuraLink

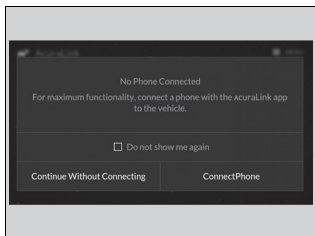
You can also set up a **Vehicle Data Collection** by the following procedure.

1. Press the  (home) button.
2. Select **AcuraLink**.
3. Select **MENU**.
4. Select **Vehicle Data Collection**.
5. Select **Allow** or **Block**.
  - **Allow**: Sends the vehicle location data, diagnostic information, driving behavior data and phone data when you have previously allowed it when you connect a phone with **Bluetooth®**.
  - **Block**: Does not send the vehicle location data, diagnostic information, driving behavior data.

For detail information of all data shared visit <https://acuralink.acura.com/#/acuralinkLegalTerms>

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## ■ To link with AcuraLink



You may see the connection guide screen after launching AcuraLink when there is no phone connection available.

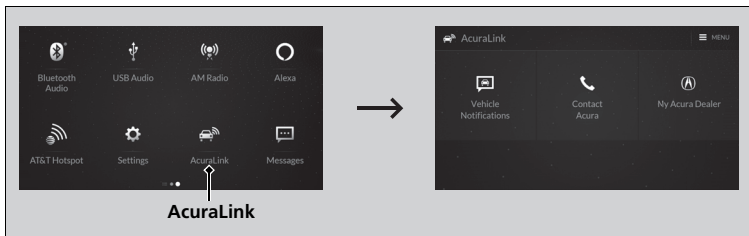
**Continue Without Connecting:** Displays the AcuraLink menu screen without phone connection.

**Connect Phone:** Displays the *Bluetooth*® setup screen.

➤ **To change the currently paired phone**  
P. 397

## ■ AcuraLink

1. Press the  (home) button.
2. Select **AcuraLink**.



## ☒ To link with AcuraLink

We recommend that you install the AcuraLink app in your smartphone to make AcuraLink more functional. Contact an Acura dealer, or visit [owners.acura.com](http://owners.acura.com) (U.S.) or [www.acura.ca/owners/acuralink](http://www.acura.ca/owners/acuralink) (Canada).

If you do not connect a phone to AcuraLink, Last Mile function of AcuraLink app is disabled.

## ☒ AcuraLink

You can also select **AcuraLink** from the **All Apps** screen.

➤ **Audio/Information Screen** P. 264

## ■ Vehicle Notifications

Displays the diagnostic information, recall or important safety information\*1, or general information by connecting to the Acura server using HFL.

## ■ Contact Acura

Connect to the AcuraLink operator when trying to find a destination or for roadside assistance.

## ■ My Acura Dealer

Calls your Acura dealer using HFL or sets a destination of the navigation\* to the dealer.

## ■ MENU

Displays the AcuraLink menu screen.

- **Vehicle Data Collection:** Displays the AcuraLink connection setting screen.
  - ☑ **To enable the AcuraLink** P. 419
- **AcuraLink Subscriptions:** Displays your current AcuraLink subscription status.
- **Connect Bluetooth Device:** Displays the *Bluetooth*® setup screen.
  - ☑ **To change the currently paired phone** P. 397

\*1: When you select **Roadside Assistance**, the system connect to the AcuraLink operator through the telematics control unit (TCU).

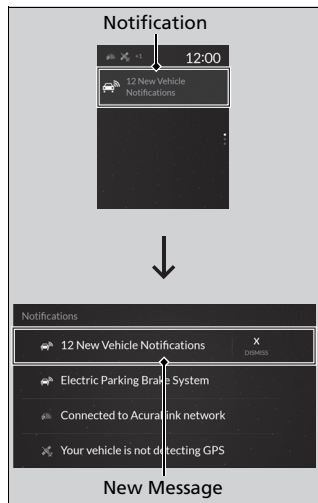
\* Not available on all models

## ☒ Vehicle Notifications

Some messages can be deleted manually; some others will automatically disappear when the malfunction is fixed, contact a dealer if necessary.

## AcuraLink Message

You can check the messages that are received quickly in the shortcut operation.



1. A notification appears and notifies you of a new message on the B-zone.
2. Select the system status icon then press the B-zone touchpad.
  - ▶ The status area list appears on the A-zone.
  - ▶ A notification is continuously displayed in the header area until the new message is read.
3. Select a new message to open.
  - ▶ If you have selected the update option for AcuraLink, follow the directions on the screen to complete the process.

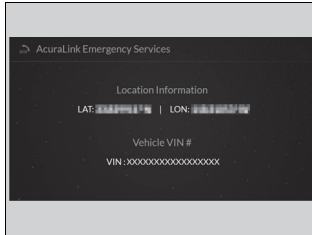
## AcuraLink Message

When you update AcuraLink, you must keep the engine running and maintain a constant connection with AcuraLink.

If the update is interrupted, the system will automatically resume the process. If, however, a week has elapsed since the process was first interrupted, you must repeat the process from the beginning.

## In Case of Emergency

### Automatic collision notification



If your vehicle's airbags deploy or if the unit detects that the vehicle is severely impacted, your vehicle automatically will attempt to connect to an E911 operator through your connected cellular phone. If connected, information about your vehicle and its location can be sent to the operator<sup>\*1</sup>; you also can speak to the operator when connected.

**IMPORTANT:** For the vehicle equipped with AcuraLink Assist, owner activation constitutes authorization for Acura to collect information from your vehicle needed to provide the service. In a crash, AcuraLink Assist will attempt to notify emergency services but ACURA CANNOT GUARANTEE THAT SUCH NOTIFICATION WILL OCCUR.

Acura reserves the right to terminate AcuraLink services at any time or for any reason, and in the future may not be able to provide services due to changes in, or obsolescence of, technology integral to the service or changes in governmental regulation.

\*1: Depending on your phone and its cellular coverage, your vehicle's location may not be sent to the operator.

### In Case of Emergency

Your vehicle may not be able to connect to the operator if its, or your cellular phone's, battery level is low, the line is disconnected, or you do not have adequate cellular coverage.

You cannot use this emergency services when:

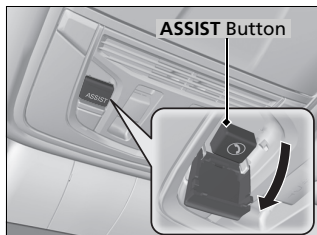
- You travel outside your cellular provider's coverage areas.
- There is a problem with the connecting devices, such as the microphones or speakers, or your connected phone itself.

You cannot operate other phone-related functions using the screen while talking to the operator. Only the operator can terminate the connection to your vehicle.

### Automatic collision notification

If the unit fails to connect to the operator, it repeatedly tries until it succeeds.

## ■ Manual operator connection



If you need to talk to the AcuraLink operator in a situation where no airbag has deployed, you can manually connect to them by pressing the **ASSIST** button with the power mode in ACCESSORY or ON.

1. Open the cover attached to the ceiling console.
2. Press the **ASSIST** button.
  - ▶ You are connected to the AcuraLink operator.

## ☒ Manual operator connection

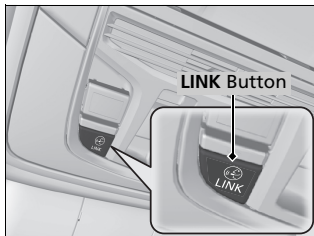
Do not press the button while driving. When you need to contact the operator, park the vehicle in a safe place.

If the unit fails to connect to the operator, it automatically cancels the action after three minutes.

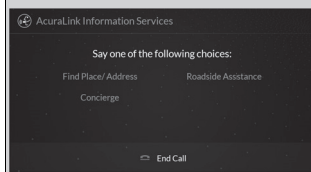
If necessary, the cover can be broken to access the **ASSIST** button.

## Operator Assistance

Connect to the AcuraLink operator when trying to find a destination or for roadside assistance.



1. Press the **LINK** button.
  - ▶ Connection to the operator begins.
2. Talk to the operator.
  - ▶ To disconnect, select **End Call** on the audio/information screen or move to left the left selector wheel.



Audio/Information screen when connected to the AcuraLink operator

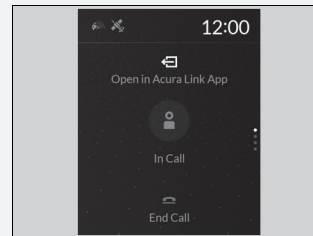
### Operator Assistance

Remain attentive to road conditions and driving during operator assistance.

If you want to add or renew a subscription, call the Operator Assistance.

1. Press the **HOME** (home) button.
2. Select **AcuraLink**.
3. Select **MENU**.
4. Select **AcuraLink Subscriptions**.
5. Select **Call AcuraLink Support**.

Press the **BACK** (back) button to return to the previous screen, and then in call screen displayed on the B-zone.



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## ■ Connection Features

Your subscribed telematics service provider can check your vehicle's condition. For maximum functionality, download AcuraLink app in your smartphone and connect it with the vehicle.

### ■ Automatic Collision Notifications

A live agent will reach out and check on you and request that help be sent in the event of a crash.

### ■ Send Destination

Search for destinations on your phone and instantly beam turn-by-turn directions to your navigation system\*. Requires In-vehicle Navigation System\*.

### ■ Stolen Vehicle Locator

In the event of a stolen vehicle, your vehicle will help local authorities recover it.

### ■ Remote Start & Stop

Arrive at your vehicle with the engine warmed up and the interior set to a comfortable temperature.

### ■ Remote Lock & Unlock

Lock and unlock your vehicle with your smartphone.

### ■ Find My Car

Find your parked vehicle and flash/sound your horns remotely using your smartphone.

\* Not available on all models

## ☒ Connection Features

The contact information of your provider, your user ID and PIN will be given when you subscribe to AcuraLink. If you forget any of the above, contact a Acura dealer, or go to [owners.acura.com](http://owners.acura.com) (U.S.) or [www.acura.ca/owners/acuralink](http://www.acura.ca/owners/acuralink) (Canada).

You can also activate the remote door lock/unlock and vehicle finder features from the Internet or using your smartphone app. Ask a dealer, or visit [owners.acura.com](http://owners.acura.com) (U.S.) or [www.acura.ca/owners/acuralink](http://www.acura.ca/owners/acuralink) (Canada) for details.

## ☒ Find My Car

The lights will stop flashing and horn will stop sounding under the following:

- When conditions 30 seconds have elapsed.
- You unlock the doors using the remote transmitter.
- You unlock the doors using the keyless access system.
- You unlock the doors using the built-in key.
- The power mode is set to ACCESSORY or ON.



**■ Vehicle Status**

Get door and lock status as well as mileage, fuel, oil life, and tire pressure readings on your phone.

**■ Emergency Call**

A live agent will stay on the call with you and request that help be sent in the event of an emergency.

**■ Security Alarm Alert**

Receive alerts if vehicle security alarm is triggered.

**■ Destination by Voice**

Talk to a live assistant who will search and send turn by turn directions to your vehicle's navigation system\*. Requires In-vehicle Navigation System\*.

**■ Last Mile**

Receive walking directions to your final destination right when you get out of your Acura. Requires In-vehicle Navigation System\*.

**■ Geofence Alert**

Receive a notification anytime your vehicle enters or leaves a region set by you.

**■ Speed Alert**

Receive a notification when your vehicle has exceeded a speed limit set by you.

\* Not available on all models