



Over the Air System Updates

2020 RDX: Software Update Display Audio/Navigation Available

May 13, 2020

INTRODUCTION

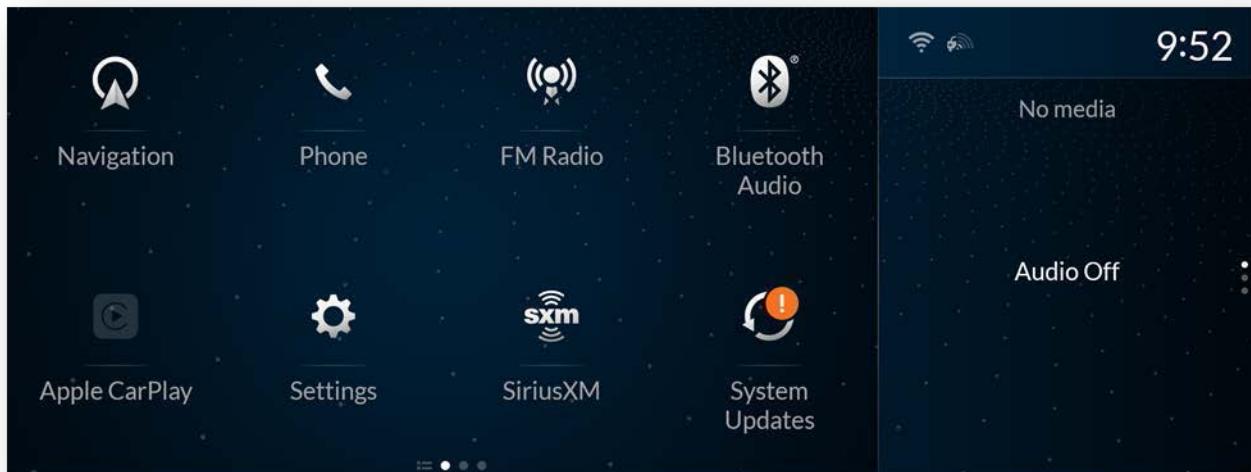
This software contains system upgrades and enhancements that remedy a variety of operational errors.

INSTALLATION DETAILS

NOTE

- For more information on how to do a software update, see System Updates in the online owner's manual or go to <http://owners.acura.com/vehicles/information/2020/RDX/features/system-updates>.
- Due to the variations in the technology as well as how it is used and operates in different vehicles, your vehicle may not have experienced any of the symptoms or issues described below or only one (or some) of them. You should still obtain this software update.
- The software download will take about **30 minutes**.
- The vehicle can be used normally even while updates are in progress.
- Depending on your vehicle trim, some of the updates may not be applicable to your vehicle.

Go to **System Updates** on the **Home** screen in your vehicle to start the update.



SOFTWARE VERSION D.1.2.2

Provides software updates to correct the following potential intermittent errors:

- Graphics disappear and system becomes unresponsive.
- MOTO g6 Phone causes **Settings isn't responding** pop up message.
- Distance units in the Navigation application do not change when the units are changed in the meter.
- Popping sound through vehicle speakers, followed by no audio.
- Phone Call active status remains on secondary screen after a call has ended.
- Application icon is not shown on HOME screen after adding a new application via an Over the Air (OTA) update.
- Phone call status not shown on the secondary screen or on the meter after connecting to CarPlay and making a phone call for iPhone models running iOS 13.
- Phone call status not shown on meter after an ignition cycle while connected to CarPlay.
- **Android is starting** pop up message prolongs boot up time.

Previous OTA Releases:

OTA Version	Release Date
D.1.2.1	11/04/2019
D.1.1.4	8/28/2019

SOFTWARE VERSION D.1.2.1

Additions/Enhancements:

- Android Auto capability

Provides software updates to correct the following potential intermittent errors:

- Audio stays ON when vehicle is turned OFF.
- SiriusXM stops working during an ignition cycle.
- System reboots due to high CPU load.
- Display freezing while listening to SiriusXM and using the navigation app.
- iPod Nano unable to connect via USB.
- **Unfortunately, Sirius XM has stopped.** pop up message.
- USB app crashing when skipping through track titles.
- System freezing on the startup animation screen.
- **Radio Unavailable** message when changing audio source from AUX to FM after an ignition cycle.
- SiriusXM crash when switching between SiriusXM and the Navigation app on the secondary display, while TuneMIX function is not available.
- Steering wheel control switch does not respond while using the USB app to interact with Now Playing screen in the meter.
- System Updates exclamation notification icon appearing every time the vehicle connects to a WiFi hot spot.
- Album art and metadata not disappearing simultaneously during HD radio signal loss.
- SiriusXM audio not resuming after ending a call when connected via *Bluetooth*[®].
- SiriusXM preset scrolling not working when using steering wheel selector after ignition on.
- **Recalculating route....** message not clearing after adding a route on the secondary display.
- Display remaining off while audio is heard through the vehicle speakers after a quick ignition ON > OFF > ON cycle.
- Navigation Map user interface options disappearing after simultaneously selecting **Map Layers** and **Cancel**.
- USB app **Play All** option displaying randomly when searching for an Artist in the Music Library.
- Wrong SiriusXM channel icon displaying in the Now Playing section.

- **Keep Right** or **Keep Left** maneuver mismatch between the head-up display (HUD) and the primary display.
- Navigation App crashing when reviewing a route overview, while on guidance to a previously set destination.
- Apple CarPlay failing to launch when connecting an iPhone to the USB port while on a phone call.
- Mismatched maneuvers between the head-up display (HUD)/Meter and the Map display after driving off route.
- Empty head-up display (HUD) list for recent SiriusXM channels.
- **End call** functionality showing on the head-up display (HUD) while two or more phone calls are active.
- Apple CarPlay showing not available in the primary display but audio source is available.
- Phone call information remaining on the secondary display after ending a call while using Apple CarPlay.
- Lagging keyboard performance when selecting a character through the touchpad.
- Text messages displaying for contacts with long names.
- Apple CarPlay failing to automatically launch after an ignition cycle.
- **No Phone Connected** message on Meter when a phone is paired via *Bluetooth*[®].
- Phone call information freezing on the secondary display when receiving and dismissing a passenger seat notification.
- **Loading** message failing to clear on the display while reviewing the phone contact list.
- CarPlay Siri showing on the primary display while the Audio-Off popup is active.
- *Bluetooth*[®] audio resuming when switching from FM source after giving a voice recognition command.
- Favorites presets displaying M frequencies when reviewing the Favorite list.
- Preventing Siri Eyes Free from starting a second session after the system confirms end of first session.
- Handwriting Touchpad slow response when spelling/searching for a Favorite phone contact.
- *Bluetooth*[®] audio source resuming after ending a phone call.
- Audio system skipping SiriusXM presets when using the steering wheel switch.
- Inconsistent functioning of Siri Eyes Free and the system embedded voice recognition functionality.
- Apple CarPlay dropping hands free calls when connected to iPhone devices.
- System resetting with **Android optimizing applications...** pop up message when using Apple CarPlay.
- **System Error-Function Unavailable** displaying when using the steering wheel switch audio controls.

SOFTWARE VERSION D.1.1.4

This software contains the following updates.

- Clock displays incorrect time and/or time zone by one hour.
- Graphics update.