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Warranties

**In the United States**

**Acura Client Services Office  
Mail Stop 500-2N-7E  
1919 Torrance Boulevard  
Torrance, California 90501-2746  
  
(800) 382-2238**

**In Puerto Rico and the U.S. Virgin Islands**

**Bella International Corp.  
C-1 Bechara St. Segarra Corner  
Puerto Nuevo, Puerto Rico 00920  
  
(787) 620-7028**

**[www.bellainternational.com](http://www.bellainternational.com)**

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Acura Automobile Division, a division of American Honda Motor Co., Inc., gives these warranties on behalf of American Honda, 1919 Torrance Boulevard, Torrance, California 90501-2746, a California Corporation.



# Introduction

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## Customer Satisfaction

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Your complete satisfaction with your Acura automobile is our main goal. All personnel at Acura automobile dealerships are thoroughly trained to provide the best service for your vehicle. If you are not satisfied with any maintenance or repair work done by the dealership, follow these three steps:

**Step 1** - Talk over your concerns with the dealership's management, such as the Service Manager or General Manager. In most cases, a satisfactory solution is found at this step.

**Step 2** - We recognize that, on some occasions, a customer will not be totally satisfied with a dealer's decision or actions in Step 1. If this is the case, you should call or write the Acura Client Services Office. The address and telephone number are on the inside front cover. Please provide the following information:

- Year, model, and Vehicle Identification Number of your vehicle, and its current mileage.
- The name of the dealer who sold you the vehicle.
- The name of the dealer who services your vehicle.
- Date, mileage, and reason for each visit to an Acura dealership.
- Any non-Acura dealership repair service for the problem(s).
- Your daytime and evening telephone numbers.

The staff of the Client Services Office is interested in working with you and the dealership to find a satisfactory solution.

**Step 3** - If you disagree with the decision reached by the staff of the Acura Client Services Office, you may request to have your case reviewed in an independent forum run by the Council of Better Business Bureaus (BBB). This program is called "BBB AUTO LINE." You may file a claim at any time by calling the Better Business Bureau, toll-free, at 1-800-955-5100. Your call will be automatically directed to the BBB in your area.

You may also write to

BBB AUTO LINE  
Council of Better Business  
Bureaus  
4200 Wilson Blvd., Suite 800  
Arlington, VA 22203-1804

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BBB AUTO LINE's purpose is to resolve disputes between vehicle manufacturers and their customers. BBB AUTO LINE's decision makers are impartial third parties who will listen to both the customer and the manufacturer and decide what can be done to resolve the disagreement.

The BBB AUTO LINE's decision is not binding on you unless you agree to accept it. If you accept the decision, Acura will abide by it. Generally, disputes submitted to BBB AUTO LINE are resolved within 40 days (47 days if you have not first contacted Acura about your complaint).

Acura offers you the opportunity to mediate and arbitrate a disagreement through BBB AUTO LINE because we want you to feel that you have been treated fairly.

Eligibility is limited by your vehicle's age, mileage, and other factors. In order to file a claim, you need to provide your name and address, the Vehicle Identification Number of your vehicle, and a brief statement outlining the disagreement. Initially, BBB may try to resolve the disagreement through mediation. If this is not successful, your complaint will be reviewed by an impartial, volunteer arbitrator. You may present the facts of your case to the arbitrator at an informal meeting.

We encourage you to use this program before, or instead of, going to court. It is informal, free of charge to you, and generally resolves problems much faster than the court system. Lawyers are usually not involved in the resolution of claims through the BBB, although you may obtain one at your own expense if you choose.

If you want to go to court, we do not require you to first file a claim with BBB AUTO LINE. However, please note that some states' laws may require you to file a claim with BBB AUTO LINE before you can proceed to a state-operated dispute resolution process or the court system. If you do not accept the decision of BBB AUTO LINE, you can still go to court.

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## Lemon Laws

Many states have enacted what are commonly referred to as “Lemon Laws.” Although the details of these laws vary from state to state, their main purpose is to assure you certain rights if you have problems with your new vehicle. In general terms, these laws usually say that if your vehicle has a problem that cannot be repaired in several attempts, or has a series of problems that keep it out of service for an extended period, you may qualify for relief under the lemon law in your state.

Some states require you to notify the manufacturer about the problem(s), and some states give the manufacturer, or its representative, a chance to correct the problem(s). A state may require you to submit your complaint to a dispute resolution program, such as BBB AUTO LINE, before proceeding to other forums.

Lemon Laws have many provisions. If you feel your new Acura qualifies for consideration under the lemon law in your area, we suggest you check the laws in your state.

We want you to be satisfied with your Acura automobile. If you have any questions, please contact your Acura dealer or Acura Client Services Office.



## Some Repairs May Be Covered Beyond the Limited Warranty

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Acura may cover, on a case-by-case basis, some or all of the cost to repair a problem that is not covered by your vehicle's limited warranties.

If your vehicle develops a problem you feel should be repaired by Acura at no cost, discuss it with your dealer.

If you are not satisfied with your Acura dealer's decision, call or write Acura Client Services Office (the address and telephone number are on the inside front cover). Please provide this information about your vehicle: year, model, Vehicle Identification Number (VIN), mileage, maintenance history, a detailed explanation of the problem, and why you think Acura should be responsible for the repair. Your request will be investigated, and you will be informed of Acura's decision.

## A Quick Reference to Warranty Coverages

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This is a brief summary of the warranties covering your 2004 Acura. Please refer to the listed page for a full description of each warranty's coverage and limitations.

<b>New Vehicle Limited Warranty</b> .....	<b>11</b>
Every new Acura is covered, except for tires, for 4 years or 50,000 miles. The tires are warranted separately.	
<b>Federal Emissions Warranties</b> .....	<b>12</b>
The Emissions-related Defects and Performance warranties cover the components that make up your Acura's emissions control systems for a minimum of 4 years or 50,000 miles.	
<b>California Emissions Warranties</b> .....	<b>17</b>
These Emissions Control Systems Defects and Performance warranties cover Acuras registered and operated in California.	
<b>Original Equipment Battery Limited Warranty</b> .....	<b>25</b>
The original battery in your new Acura is fully covered for the first 2 years. For the next 2 years you receive a credit toward the purchase of a new battery.	
<b>Tires</b> .....	<b>26</b>
The original tires are warranted by their manufacturer. Your Acura dealer will be glad to assist you in contacting a local representative of the tire's manufacturer, if needed.	
<b>Seat Belt Limited Warranty</b> .....	<b>27</b>
Seat belts that fail to function properly are covered for the useful life of the vehicle.	
<b>Rust Perforation Limited Warranty</b> .....	<b>28</b>
Acura will repair or replace any body panel on your vehicle that rusts from the inside out. This coverage extends for 5 years with no mileage limit.	

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## Coverage of Accessories and Replacement Items

- Accessory Limited Warranty** ..... 29  
All accessories are covered up to 4 years or 50,000 miles, depending on time of installation.
- Replacement Parts Limited Warranty** ..... 31  
Genuine Acura parts, when installed by your Acura dealer, are covered for 1 year or 12,000 miles. Parts purchased from, but not installed by, an Acura dealer are covered for 1 year.
- Replacement Battery Limited Warranty** ..... 32  
A replacement battery purchased from your Acura dealer is fully covered for the first 2 years, with the coverage prorated for the remaining 3 years.
- Replacement Muffler Lifetime Limited Warranty** ..... 33  
A replacement muffler purchased from your Acura dealer is covered for as long as you own the vehicle. Installation is included if the covered muffler was originally installed by your Acura dealer.



## **Your Warranties in Detail**

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## General Warranty Provisions

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The warranty coverages in this booklet are offered only to the owner of a 2004 Acura automobile. To be covered, the vehicle must be distributed by American Honda through the Acura Automobile Division, and sold by an Acura automobile dealer in the United States, Puerto Rico, or the U.S. Virgin Islands.

Parts replaced under any of the warranties in this booklet become the property of Acura. Acura will make the final decision whether to repair any existing part or assembly or replace it.

Acura may use factory-remanufactured parts rather than new parts for some warranty repairs. Those parts, like new parts, are covered for the remainder of the New Vehicle Limited Warranty (see page 11).

### These Warranties Do Not Cover

- The failure of any part or accessory due to:
  - Abuse, misuse, accidental damage, or acts of God.
  - Improper installation or maintenance.
  - A low fluid level or the use of a fluid other than specified by Acura.
  - The installation of any part that is not equal to the original in quality of materials or workmanship.
  - Use of the vehicle in competition or racing events.
- Any installed part or accessory that fails because it was not designed to fit that year and model of Acura.
- Any vehicle with an odometer that has been altered so it is impossible to determine the actual mileage.
- Any vehicle while it is registered or normally driven outside the United States, Puerto Rico, or the U.S. Virgin Islands.
- Any failure caused by modifying the vehicle, or installing accessories not authorized by Acura.
- Any incidental expenses or inconvenience you may suffer due to the loss of use of your vehicle.
- Any vehicle that has ever been declared a total loss or sold for salvage by a financial institution or insurer, or that has been issued a “salvage” or similar title under any state’s law. This exclusion does not apply to the Emissions Warranties, the Seat Belt Limited Warranty, the Replacement Parts Limited Warranty, or any recalls or other campaigns.

## New Vehicle Limited Warranty

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### Time and Mileage Period

This warranty begins on the date the vehicle is put into use in one of the following ways:

- The vehicle is delivered to the first purchaser by an Acura dealer.
- The vehicle is leased.
- The vehicle is used as a demonstrator or company vehicle.

Your vehicle is covered for 4 years or 50,000 miles, whichever comes first.

### Warranty Coverage

Acura will repair or replace any part that is defective in material or workmanship under normal use. See **Proper Operation** on page 36. All repairs/replacements made under this warranty are free of charge. The replaced or repaired parts are covered only until this New Vehicle Warranty expires.

### This Warranty Does Not Cover

- Emissions control systems, Accessories, Battery, or Tires. (They have their own warranties.)
- Normal wear or deterioration of any part.
- Cleaning and polishing.
- The adding of any fluids, unless they are needed as part of a warranty repair.
- Air conditioner refrigerant charge after the first year, unless required as part of a warranty repair.
- Broken, chipped, or scratched window glass unless it is due to a defect in material or workmanship.

- Any item concerning your vehicle's general appearance that is not due to a defect in material or workmanship. Cosmetic flaws or minor damage to the body, paint, or other items may occur during manufacture or shipping of your vehicle. These are usually found and corrected before delivery. If you find any uncorrected flaws or damage on your new vehicle, notify the dealer as soon as possible after delivery.
- The replacement of expendable maintenance items (such as spark plugs, filters, wiper blades, or brake pads/linings), unless they are defective in material or workmanship.
- Wheel balancing and wheel alignment after 1 year or 12,000 miles, unless required as part of a warranty repair.

## Federal Emissions Warranties

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*California, Maine, Massachusetts, and Vermont residents should also refer to the California Emissions Warranties on page 17.*

### Your Warranty Rights and Obligations

The Federal Emissions-related Defects and Emissions Performance warranties are in addition to the Acura New Vehicle Limited Warranty. These warranties are given only to the owner of a 2004 Acura distributed by American Honda through the Acura Automobile Division, and sold by an authorized Acura dealer in the fifty United States, the District of Columbia, the Commonwealth of Puerto Rico, the Virgin Islands, Guam, American Samoa, and the Commonwealth of the Northern Mariana Islands.

If an authorized Acura automobile dealer cannot repair your vehicle or honor your claim within a reasonable period of time, contact the Acura Client Services Office for assistance (see inside front cover), or you may write to:

Manager, Certification and  
Compliance Division (6405J)  
Warranty Claims  
Environmental Protection Agency  
Ariel Rios Building  
1200 Pennsylvania Ave., N.W.  
Washington, D.C. 20460

### Time and Mileage Period

Warranty coverage begins on the date the vehicle is delivered to the first purchaser other than an authorized Acura dealer, or the date it is first used as a demonstrator, lease, or company vehicle, whichever comes first. Refer to page 24 for information on warranty duration and the emissions systems that are covered.

### Your Responsibilities

To qualify for coverage by the Defects and Performance warranties, you should operate and maintain your 2004 Acura according to the requirements on page 36 of this warranty booklet, and the Maintenance Schedule in the Owner's Manual. This schedule is designed to keep your vehicle's emissions control systems functioning properly by maintaining your vehicle in peak operating condition.

Acura will not deny a claim for emissions warranty coverage simply because you did not maintain the vehicle, or do not have maintenance records to show that you did. However, any part that fails because of abuse or lack of maintenance will not be covered by this warranty.



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Acura recommends that only parts supplied by Acura or equivalent parts be used to repair your vehicle.

**Maintenance, replacement, or repair of emissions control devices and systems may be done by any automotive repair establishment or individual.**

Under normal circumstances, Acura will pay for warranty repairs only when they are performed at an authorized Acura repair facility. However, in an emergency situation, the repair of emissions control devices or systems may be done by any automotive repair establishment or individual, or by the owner, using any replacement part. An emergency situation is considered to exist if an authorized Acura repair facility or warranted part is not reasonably available to correct a problem.

Acura will reimburse you for those emergency repairs that are covered by the Emissions Warranties. Parts

reimbursement is at the manufacturer's suggested retail price, and labor reimbursement is at a geographically-appropriate hourly labor rate for Acura's recommended time allowance. For reimbursement, present the replaced parts and a copy of the paid receipt to any authorized Acura automobile dealer.

The use of replacement parts not equivalent to the original parts may impair the effectiveness of your vehicle's emissions control systems. If a non-equivalent replacement part is used in the maintenance or repair of your vehicle, *and* if an authorized Acura automobile dealer determines it is defective or causes a failure of a warranted part, your claim for repair to bring your vehicle into compliance with applicable standards may be denied. If the part in question is not related to the reason your vehicle fails to meet the standards, your claim will not be denied.

### **These Warranties Do Not Cover:**

- Failures or malfunctions of the emissions control systems caused by abuse, alteration, accident, misuse, or the use of leaded gasoline.
- Replacement of maintenance items such as, but not limited to, spark plugs, filters, hoses, belts, coolant or lubricants beyond their first required maintenance point.
- Consequential damages such as loss of time or use of the vehicle.

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## Emissions-related Design and Defects Warranty

### Design and Defects Warranty Coverage

Acura warrants that your automobile:

1. Is designed, built and equipped to conform at the time of sale with all applicable emissions standards.  
  
and
2. Is free from defects in materials and workmanship that would cause it to fail to conform with applicable emissions requirements during the specified time and mileage period.

Refer to page 24 for more information on warranty duration and the emissions systems that are covered.

### To Get Emissions Warranty Service

Repairs covered by this warranty will be performed at no charge for parts, labor, and diagnosis.

An authorized Acura dealer is required, within 30 days of the time you take your vehicle to the dealer for emissions warranty service, to either honor your claim for adjustment, repair, or replacement, or notify you in writing that your claim is being denied, and explain why.

If this time limit is not met, an authorized Acura dealer will perform the required repairs free of charge. The only exceptions allowed are when you, the owner, request or agree to a delay, or the delay is caused by circumstances beyond the control of Acura or the dealer.

If an authorized Acura automobile dealer is not able to repair your vehicle within 30 days from the time you take it to the dealer, you may have your vehicle repaired at any repair facility you choose. The only exceptions allowed are when you, the owner, request or agree to a delay, or the delay is caused by circumstances beyond the control of Acura or the dealer.

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## Emissions Performance Warranty

If you choose a repair facility that is not an authorized Acura dealer, Acura will reimburse you for the repair. Parts reimbursement is at the manufacturer's suggested retail price, and labor reimbursement is at a geographically-appropriate hourly labor rate for Acura's recommended time allowance. For reimbursement, present the replaced part(s) and a copy of the paid receipt to any authorized Acura automobile dealer.

This warranty begins on the date the vehicle is delivered to the first purchaser other than an authorized Acura dealer, or the date it is first used as a demonstrator, lease, or company vehicle, whichever comes first.

### Performance Warranty Coverage

Acura warrants that if your vehicle fails an EPA-approved emissions short test, to bring your vehicle into compliance with applicable emissions standards Acura will, at no cost to you during the warranty coverage period, make all adjustments, diagnosis, repairs, and replacements necessary to bring your vehicle into compliance with applicable emissions standards.

Refer to page 24 for more information on warranty duration and the emissions systems that are covered.

### To Get Emissions Performance Warranty Service

If your vehicle fails an EPA-approved short test, it should be taken to an authorized Acura automobile dealer. Take along proof of purchase date and a copy of the test report.

NOTE: The emissions test should be performed with the vehicle at normal operating temperature. Before getting a test, drive the vehicle for several miles at 25 MPH or above and test the vehicle as soon as possible after driving.

Repairs covered by this warranty will be performed at no charge for parts, labor, and diagnosis.

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An authorized Acura dealer is required, within 30 days of the time you take your vehicle to the dealer for emissions warranty service, to either honor your claim for adjustment, repair, or replacement, or notify you in writing that your claim is being denied, and explain why.

If this time limit is not met, an authorized Acura dealer will perform the required repairs free of charge. The only exceptions allowed are when you, the owner, request or agree to a delay, or the delay is caused by circumstances beyond the control of Acura or the dealer.

If an authorized Acura automobile dealer is unable to repair your vehicle within 30 days from the time you take your vehicle to the dealer, you may have your vehicle repaired at any repair facility you choose. The only exceptions allowed are when you, the owner, request or agree to a delay, or the delay is caused by circumstances beyond the control of Acura or the dealer.

If you choose a repair facility that is not an authorized Acura dealer, Acura will reimburse you for the repair, including diagnosis. Parts reimbursement is at the manufacturer's suggested retail price, and labor reimbursement is at a geographically-appropriate hourly labor rate for Acura's recommended time allowance. For reimbursement, present the replaced part(s) and a copy of the paid receipt to any authorized Acura automobile dealer.

## California Emissions Warranties

*In addition to the Federal Emissions Warranties, the California Emissions Warranties that follow cover all vehicles registered in California, Maine, Massachusetts, and Vermont.*

### Time Mileage Period

These warranties begin on the date the vehicle is delivered to the first purchaser other than an authorized Acura dealer, or the date it is first used as a demonstrator, lease, or company vehicle. The duration of the warranties may vary depending on vehicle model and location. Refer to page 24 for more information.

### Your Warranty Rights and Obligations

The California Air Resources Board and Acura are pleased to explain the emission control systems warranty on your 2004 vehicle. In California, new motor vehicles must be designed, built and equipped to meet the State's stringent anti-smog

standards. Acura must warrant the emission control system on your vehicle for the periods of time listed below provided there has been no abuse, neglect or improper maintenance of your vehicle.

Your emission control system may include parts such as the carburetor or fuel injection system, the ignition system, catalytic converter, and engine computer. Also included may be hoses, belts, connectors and other emissions-related assemblies.

Where a warrantable condition exists, Acura will repair your vehicle at no cost to you including diagnosis, parts and labor.

### Manufacturer's Warranty Coverage

**For 4 years or 50,000 miles**  
(whichever first occurs):

- If your vehicle fails a Smog Check inspection, all necessary repairs and adjustments will be made by

Acura to ensure that your vehicle passes the inspection. This is your emissions control systems **PERFORMANCE WARRANTY.**

- If any emissions-related part on your vehicle is defective, the part will be repaired or replaced by Acura. This is your short-term emissions control systems **DEFECTS WARRANTY.**

**For 7 years or 70,000 miles** (or longer on certain models: See the emissions parts list and coverage sheet for your vehicle model.) whichever first occurs:

If an emissions-related part listed in the supplied list that is specially noted with coverage for 7 years or 70,000 miles is defective, the part will be repaired or replaced by Acura. This is your long-term emissions control systems **DEFECTS WARRANTY.**

Refer to page 24 for more information on the warranty duration and the emissions systems that are covered.

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## **Owner's Warranty Responsibilities**

As the vehicle owner, you are responsible for the performance of the required maintenance listed in your owner's manual. Acura recommends that you retain all receipts covering maintenance on your vehicle, but Acura cannot deny warranty solely for the lack of receipts or for your failure to ensure the performance of all scheduled maintenance.

You are responsible for presenting your vehicle to an Acura dealer as soon as a problem exists. The warranty repairs should be completed in a reasonable amount of time, not to exceed 30 days.

As the vehicle owner, you should also be aware that Acura may deny you warranty coverage if your vehicle or a part has failed due to abuse, neglect, improper

maintenance or unapproved modifications.

If you have any questions regarding your warranty rights and responsibilities, you should contact the Acura Client Services Office (see inside front cover). California residents may also contact the California Air Resources Board at P.O. Box 8001, El Monte, CA 91734-8001.

The California Emissions Control System Defects and Emissions Performance warranties are in addition to the Acura New Car Limited Warranty and Federal Emissions Warranties. These warranties are given only to the owner of a 2004 model year Acura automobile distributed by American Honda through the Acura Automobile Division, for a vehicle registered and operated in California or other states that have adopted California warranty regulations.

If an authorized Acura automobile dealer cannot repair your vehicle or honor your claim within a reasonable period of time, contact the Acura Client Services Office for assistance (see inside front cover). If you are not satisfied with the way in which a claim was resolved by Acura, in California you may write directly to:

California Air Resources Board  
P.O. Box 8001  
El Monte, CA 91734-8001

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## Your Responsibilities

To qualify for coverage under the defects and performance warranties, you should operate and maintain your 2004 Acura automobile according to the requirements on page 36 of this Warranty booklet, and the Maintenance Schedule in the Owner's Manual. This schedule is designed to keep your vehicle's emissions control systems functioning properly by maintaining your vehicle in peak operating condition.

Acura will not deny a claim for emissions warranty coverage simply because you did not maintain the vehicle, or do not have maintenance records to show that you did. However, any part that fails because of abuse or lack of required maintenance will not be covered by this warranty.

Acura recommends that only parts supplied by Acura or equivalent parts be used to repair your vehicle.

**Maintenance, replacement, or repair of emissions control devices and systems may be done by any automotive repair establishment or individual.**

Under normal circumstances, Acura will pay for warranty repairs only when they are performed at an authorized Acura repair facility. However, in an emergency situation, the repair of emissions control devices or systems may be done by any automotive repair establishment or individual, or by the owner, using any replacement part.

An emergency situation is considered to exist if an authorized Acura repair facility is not reasonably available, or when a warranted part is not available within 30 days, or when an authorized Acura repair facility is unable to complete a repair within 30 days.

Acura will reimburse you for those emergency repairs, including diagnosis, covered by the Emissions Warranties. Parts reimbursement is at the manufacturer's suggested retail price, and labor reimbursement is at a geographically-appropriate hourly labor rate for Acura's recommended time allowance. For reimbursement, present the replaced parts and a copy of the paid receipt to any authorized Acura dealer.

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The use of replacement parts not equivalent to the original parts may impair the effectiveness of your vehicle's emissions control systems. If a non-equivalent replacement part is used in the maintenance or repair of your vehicle, *and* if an authorized Acura automobile dealer determines it is defective or causes damage to a warranted part, your claim for repair to bring your vehicle into compliance with applicable standards may be denied. If the part in question is not related to the reason your vehicle fails to meet the standards, your claim will not be denied.

### **These Warranties Do Not Cover:**

- Failures or malfunctions of the emissions control systems caused by abuse, alteration, accident, misuse, or the use of leaded gasoline.
- Replacement of maintenance items such as, but not limited to, spark plugs, filters, hoses, belts, coolant or lubricants beyond their first scheduled maintenance.
- Consequential damages such as loss of time or use of the vehicle.



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## Emissions Control Systems Defects Warranty

### Warranty Coverage

Acura warrants to the owner of any 2004 California model that the automobile:

1. Is designed, built and equipped to conform at the time of sale with all applicable emissions standards.  
and
2. Is free from defects in materials and workmanship which would cause it to fail to conform with applicable requirements during the specified time and mileage periods.

Refer to page 24 for more information on the warranty duration and the emissions systems that are covered.

### To Get Emissions Warranty Service

Repairs covered by this warranty will be performed at no charge for parts, labor, and diagnosis. Any authorized Acura automobile dealer will perform the adjustment, repair, or replacement within 30 days from the time you take your vehicle to the dealer.

If an authorized Acura automobile dealer is unable to repair your vehicle within 30 days from the time you take your vehicle to the dealer, then this situation will be treated as an emergency and you may have your vehicle repaired at any repair facility you choose.

If you choose a repair facility that is not an authorized Acura dealer, Acura will reimburse you for the repair, including diagnosis. Parts reimbursement is at the manufacturer's suggested retail price, and labor reimbursement is at a geographically-appropriate hourly labor rate for Acura's recommended time allowance. For reimbursement, present the replaced part(s) and a copy of the paid receipt to any authorized Acura automobile dealer.

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## Emissions Performance Warranty

This warranty begins on the date the vehicle is delivered to the first purchaser other than an authorized Acura dealer, or the date it is first used as a demonstrator, lease, or company vehicle, whichever comes first.

### Performance Warranty Coverage

Acura warrants to the owner of any 2004 model year Acura that if your vehicle fails a Smog Check test (or an EPA-approved short test) Acura will, at no cost to you during the warranty coverage period, make all adjustments, diagnosis, repairs, and replacements necessary to make your vehicle pass the test.

Refer to page 24 for more information on the warranty duration and the emissions systems that are covered.

### To Get Emissions Warranty Service

If your vehicle fails a Smog Check test (or an EPA-approved short test), it should be taken to an authorized Acura automobile dealer. Take along a copy of the Smog Check test report.

NOTE: The emissions test should be performed with the vehicle at normal operating temperature. Before getting a test, drive the vehicle for several miles at 25 MPH or above and test the vehicle as soon as possible after driving.

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Repairs covered by this warranty will be performed at no charge for parts, labor, and diagnosis.

An authorized Acura dealer is required, within 30 days of the time you take your vehicle to the dealer for emissions warranty service, to either honor your claim for adjustment, repair, or replacement, or notify you in writing that your claim is being denied, and explain why.

If this time limit is not met, an authorized Acura dealer will perform the required repairs free of charge. The only exceptions allowed are when you, the owner, request or agree to a delay, or the delay is caused by circumstances beyond the control of Acura or the dealer.

If an authorized Acura automobile dealer is not able to repair your vehicle within 30 days from the time you take it to the dealer, you may have your vehicle repaired at any repair facility you choose. The only exceptions allowed are when you, the owner, request or agree to a delay, or the delay is caused by circumstances beyond the control of Acura or the dealer.

If you choose a repair facility that is not an authorized Acura dealer, Acura will reimburse you for the repair, including diagnosis. Parts reimbursement is at the manufacturer's suggested retail price, and labor reimbursement is at a geographically-appropriate hourly labor rate for Acura's recommended time allowance. For reimbursement, present the replaced part(s) and a copy of the paid receipt to any authorized Acura automobile dealer.

## Federal and California Emissions System Coverage

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The emissions systems listed are covered by the Federal and California emissions warranties.

- Crankcase Control System.
- Evaporative and Refueling Emissions Control System.
- Exhaust Gas Recirculation (EGR) System.
- Exhaust System.
- Ignition System.
- Fuel Injection System.
- OBD System.
- Transmission Control System.
- Intake Air System.
- Secondary Air Injection System.
- VTEC System.
- VTC System

Coverage on components in these systems may vary by vehicle model and location. The coverages are:

- 4 years or 50,000 miles (basic coverage)
- 7 years or 70,000 miles (selected components in California and other specified states)
- 8 years or 80,000 miles (selected components)

Your dealer will provide you with an Emissions Parts List and Coverage sheet. This contains a detailed list of covered components and the warranty duration for your vehicle. For a replacement or updated list, contact your authorized Acura dealer, the Acura Client Services Office (see inside front cover), or go online to [owners.Acura.com](http://owners.Acura.com).

## Original Equipment Battery Limited Warranty

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### Time and Mileage Period

This warranty's coverage begins on the same date as the New Vehicle Limited Warranty (see page 11). The original equipment battery is covered by a limited warranty for 4 years with no mileage limit.

### Warranty Coverage

During the first 2 years, a defective battery will be replaced at no cost to you. Diagnosis, labor, installation, and the cost of the replacement battery are covered by Acura.

If the battery fails during months 25 to 36, you will receive a 50 percent credit towards the purchase of a new battery from your Acura dealer. If the battery fails during the last 12 months of this warranty, you will receive a 25 percent credit towards the purchase of a new battery.

No cash reimbursement will be given. You are responsible for any service or installation charge.

## Tires

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The tires that come as original equipment on your new Acura are warranted by their manufacturer (including the compact spare tire). A separate warranty statement for the tires is in the glove box.

### Obtaining Warranty Service

Your Acura dealer will be glad to help in determining if a problem in your vehicle is caused by a defective tire. He can also assist you in locating a local representative of the tire's manufacturer so you can get warranty service.

### Original Equipment Tire Manufacturers

#### Yokohama Tire Corp.

601 South Acacia Avenue  
Fullerton, California 92831  
(800) 722-9888  
(714) 870-3800

#### Michelin Tire Corp.

One Parkway South  
Greenville, South Carolina 29606  
(800) 847-3435  
(803) 458-5000

#### Goodyear Tire Co.

1144 East Market Street  
Akron, Ohio 44136  
(800) 321-2136

#### Dunlop Tire Co.

P.O. Box 1109  
Buffalo, New York 14240  
(800) 548-4714

#### Bridgestone (USA) Inc.

One Bridgestone Pk.  
Nashville, Tennessee 37214  
(800) 847-3272

#### Bridgestone/Firestone, Inc.

1200 Firestone Parkway  
Akron, Ohio 44317  
(330) 379-7000

*These addresses and phone numbers are subject to change. If you have a problem, contact your Acura dealer for current information.*

## Seat Belt Limited Warranty

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While seat belts cannot completely remove the possibility of injury, they do provide a very significant level of protection when used properly. Acura believes the best way to enhance your safety is to use your seat belt. To encourage their use, the seat belts should always be in good operating condition.

### Time Period

This warranty continues for the useful life of the vehicle.

### Warranty Coverage

Acura will repair or replace, at its option, any Acura seat belt component that fails to function properly during normal use. This includes all parts and labor charges.

### This Warranty Does Not Cover:

- Replacement of a properly-functioning seat belt assembly strictly for cosmetic or comfort reasons.
- Failure caused by abuse, alteration, accidental damage, misuse, or malfunction resulting from a collision.

## Rust Perforation Limited Warranty

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Only the vehicle's owner can make a claim under this warranty. Coverage cannot be transferred to any other person or institution (such as an insurance company).

### Time and Mileage Period

This warranty's coverage begins on the same date as the New Vehicle Limited Warranty (see page 11), and continues for 5 years with no mileage limit. Any body panels repaired or replaced under this warranty are covered only for the time remaining in the original 5 years of coverage.

### Warranty Coverage

Acura will repair or replace any original body panel that rusts completely through from the inside out (perforated by corrosion). This includes panels previously repaired or replaced under this warranty. Rust that does not perforate, but is caused

by a defect in material or workmanship, is covered under the New Car Limited Warranty. You will not be charged for any parts, material, or labor under this warranty. The decision to repair, rather than replace, any rusted body panel will be made by Acura.

### This Warranty Does Not Cover:

- Surface rust on the underbody or any other part of the vehicle except body panels.
- Rusting of body panels that were repaired, replaced, or refinished after retail sale of the vehicle, unless those panels were repaired or replaced under this warranty.
- Body panel rust caused by abuse, misuse, or lack of maintenance.
- Rusting where the paint has been damaged by road hazards such as stones and debris.

- Rust caused by immersion of the body panel in water, mud, or sand; or resulting from exposure to corrosive gas or industrial fallout.
- Paint matching. (Acura reserves the right to decide how much of the repaired or replaced panel, and any adjoining body panels, need to be repainted to match the original finish. Acura will not, under any circumstances, authorize painting the entire vehicle strictly for the purpose of paint matching.)



## Accessory Limited Warranty

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This warranty applies to any accessory distributed by American Honda and purchased from an Acura automobile dealer in the United States, Puerto Rico, or the U.S. Virgin Islands.

### Time and Mileage Period

**Accessories Installed Prior to Retail Sale:** This warranty begins on the same date as the New Vehicle Limited Warranty (see page 11). All accessories are covered for the length of the New Vehicle Limited Warranty: 4 years or 50,000 miles, whichever comes first.

### Accessories Installed by the Dealer

**After Retail Sale:** This warranty begins on the date the accessory is installed on the vehicle. All accessories are covered for the *longer* of the following two periods:

1. The time remaining in the New Vehicle Limited Warranty,  
or
2. 1 year or 12,000 miles,  
whichever comes first.

### Accessories Not Installed by an

**Acura Dealer:** This warranty begins on the date the accessory is purchased from an Acura dealer. All accessories are covered for 1 year.

### Warranty Coverage

Acura will repair or replace any Acura accessory that is defective in material or workmanship under normal use. Acura will decide if an accessory will be repaired rather than replaced. If the accessory was installed by an Acura dealer, all parts and labor costs are covered. If the accessory was installed by someone else, the cost of all parts to repair or replace it are covered by Acura, but you must pay the labor costs.

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## Audio System Component Exchange Program

If the audio system in your Acura develops a problem during this warranty period, **telephone the Service Department at your Acura dealer**. The service person will ask you several questions about your vehicle and the problem. If he decides from this conversation that the problem is in one of the system's major components (radio, CD player), he will immediately order a replacement component. This will take less than a week. You will then be notified to bring your vehicle to the dealership so the audio system can be repaired. Telephoning your dealer about an audio system problem allows him to service you more efficiently and can save you an extra trip.

Acura may use factory-remanufactured audio components rather than new components for some warranty repairs. Those components, like new components, are covered for the remainder of the Accessory Limited Warranty.

## This Warranty Does Not Cover:

- Air conditioner refrigerant charge after the first year, unless required as part of a warranty repair.
- Any accessory installed on an Acura other than the year or model it was designed to fit.
- Any accessory that is improperly installed.
- Any claim presented without proof of accessory purchase and/or installation date and vehicle mileage at time of installation.
- The cost of labor to repair or replace any accessory that was not originally installed by an Acura dealer.

## Replacement Parts Limited Warranty

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This warranty applies only to automobile replacement parts distributed by American Honda through the Acura Automobile Division, and sold through an Acura automobile dealer in the United States, Puerto Rico, or the U.S. Virgin Islands.

### Time and Mileage Period

#### Replacement Parts

Parts installed by an Acura dealer are covered for 1 year or 12,000 miles, whichever comes first. Warranted parts purchased from an Acura dealer but installed by someone else are covered for 1 year from the date of purchase.

#### Remanufactured Parts

Remanufactured parts installed by an Acura dealer are covered for 3 years or 36,000 miles, whichever comes first. Some examples of remanufactured parts are alternators, starters, brake calipers, power

steering racks and pumps, ABS modulators, automatic transmissions, and driveshafts. Check with your dealer to determine if a remanufactured part was used to repair your vehicle.

Remanufactured parts purchased from an Acura dealer but installed by someone else are covered for 3 years from the date of purchase.

### Warranty Coverage

Acura will repair or replace any part covered by this warranty that is defective in material or workmanship under normal use. If the part was originally installed by an Acura dealer, the repair or replacement will be done with no charge for parts or labor. If the part was originally installed by someone else, the cost of the replacement or repair is covered by Acura, but you must pay all installation costs.

### This Warranty Does Not Cover:

- Claims which do not include documented proof of purchase date, installation date, and vehicle mileage at the time of installation.
- Parts considered to be normal maintenance items, unless they are defective in material or workmanship. Some examples are spark plugs, filters, and brake pads.
- Parts replaced under the New Vehicle Limited Warranty or parts covered by other warranties in this manual.

## Replacement Battery Limited Warranty

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This warranty applies only to replacement batteries purchased from an Acura automobile dealer in the United States, Puerto Rico, or the U.S. Virgin Islands.

### Time and Mileage Period

Replacement batteries are covered by a 5 year limited warranty.

### Warranty Coverage

During the first two years of service, a defective replacement battery will be replaced at no cost for the new battery, labor, or installation.

For the remaining three years, you will receive a credit toward the purchase of a new battery. The credit is based on the then-current retail price:

- Months 25 to 36 – 60%
- Months 37 to 48 – 40%
- Months 49 to 60 – 20%

The battery is warranted for the time remaining in the original 5 year Replacement Battery Limited Warranty.

No cash reimbursement will be made. You are responsible for the labor or installation charges.

## Replacement Muffler Lifetime Limited Warranty

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### Time and Mileage Period

The Acura automobile replacement muffler is warranted against defects in material and workmanship for as long as that muffler's purchaser owns the vehicle on which it is installed.

If the warranted muffler fails due to a defect, Acura will exchange it. You must have proof of purchase for the failed muffler. If the muffler was originally installed by an Acura dealer, the cost of labor for removal and replacement is also covered by this warranty.

### This Warranty Does Not Cover:

- Labor cost for removal and replacement if the defective muffler was not originally installed by an Acura dealer.
- Other parts of the exhaust system, including pipes, gaskets, hangers, clamps, or other mounting hardware.
- The original equipment muffler, or any muffler installed while the New Vehicle Limited Warranty is in effect.
- The cost of parts or labor for any additional repairs associated with replacing the warranted muffler.



## **Your Responsibility**

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## Operation and Maintenance of Your Acura

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By keeping your Acura in top condition, you will be rewarded with years of trouble-free service at the lowest operating cost. The keys to keeping your Acura in top condition are proper operation and regular maintenance.

### Proper Operation

Your Acura is designed for use as a passenger vehicle. You should use it to transport people and their luggage on regular roads and highways. Several things you should do to take care of your Acura are:

- Avoid exceeding your vehicle's load limit. This puts excess strain on the engine, brakes, and several other systems in your vehicle. Refer to the Owner's Manual to find the location of the Load Limit label on your vehicle.

- Operate your Acura on reasonable roads within the legal speed limit.
- Drive your Acura regularly over a distance of several miles. Like a person, a vehicle functions better with regular exercise.
- Always use an unleaded gasoline of the proper Octane Number (Anti-Knock Index). See your Owner's Manual for more information.

### Maintenance

You should check the engine oil and radiator coolant levels each time you fill the gas tank. This protects the vital systems of your Acura, and may help you discover potential problems.

Always maintain your 2004 Acura according to the Maintenance Schedule in your Owner's Manual. The time and mileage intervals given in this Schedule for inspections and replacements should never be exceeded. They are essential to trouble-free operation. **Parts that fail because they did not get proper, timely maintenance are not covered by warranty.** However, if a part fails due to a defect in material or workmanship, the warranty claim will not be denied because of improper maintenance or operation.



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The people at your Acura dealer are fully trained and equipped to efficiently perform scheduled maintenance on your 2004 Acura. However, service at the dealer is not mandatory for continued warranty coverage. You can have scheduled maintenance done somewhere other than your Acura dealer, or you can do the maintenance yourself.

If you regularly take your vehicle to the Acura dealer for scheduled maintenance, he will know its history if you need to make a warranty claim. If someone else has been performing the maintenance, the dealer may ask for evidence that you have properly maintained the vehicle. This evidence may consist of one or more of the following:

- A Maintenance Record (such as the one in the Owner's Manual) showing the odometer mileage and date for each service. Each entry in this Record should be signed by a person who is qualified to service automobiles.
- Copies of repair orders or other receipts that include the odometer mileage and date that the vehicle was serviced. Each receipt should be signed by a qualified automotive service technician.

- A statement that you completed the maintenance yourself, showing the odometer mileage and date you did the work. Receipts for the replacement parts (fluids, filters, etc.) should accompany this statement.

NOTE: As an aid for the next owner, keep all maintenance receipts with the vehicle if it is sold.

## How to Get Warranty Service

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You should take your vehicle, along with proof of purchase date, to an Acura automobile dealer during his normal service hours. If your warranty claim is for a replacement part or accessory that was originally installed by an Acura dealer, take along proof of the vehicle's mileage at the time of installation.

If your vehicle cannot be driven, contact the Acura automobile dealer nearest to you for towing assistance. **You do not have to pay for towing to the nearest Acura dealer if the failure is covered by any of the warranties in this book.**

### Emergency Repairs

Acura recognizes that your vehicle could develop a serious problem needing immediate repair at a facility other than an Acura dealer. Acura will reimburse you for the repair if:

- The repair would normally be covered by one of the warranties in this booklet.

and

- All Acura dealers within 50 miles of the break-down were closed at the time, or there were no Acura dealers within 50 miles.

and

- The vehicle was immobile, or attempting to drive the vehicle would cause further damage or be unsafe.

For reimbursement, go to any Acura automobile dealer. You must show a copy of the paid receipt, and the replaced part(s). The dealer will reimburse you for the parts at the current manufacturer's suggested retail price; and you will be reimbursed for labor at a geographically-appropriate labor rate for Acura's recommended time allowance.

If you are ever dissatisfied with a warranty service or decision from an Acura dealer, please refer to the Customer Satisfaction statement on page 2.

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## **Traveling Outside the United States**

If you are planning to use your Acura to travel outside the U.S., you may want to contact the Acura Client Services Office. They can give you information on Acura distributors in the area you plan to visit. You should also contact the tourist bureaus in the areas you will be traveling in to find out about the availability of unleaded gasoline with the proper octane rating.

## **Relocating Outside the United States**

Any vehicle purchased from an authorized Acura dealer in this country is manufactured to meet U.S. government safety and emissions specifications. Other countries not only market different Acura models, they also have their own safety and emissions standards that differ from U.S. requirements.

If you plan to export your vehicle to another country and register it there, we recommend that you contact the vehicle import agency in that country to determine the requirements. American Honda does not have this information.

Be advised that modifications to your vehicle to meet another country's requirements may be very expensive and, in some cases, impossible to perform. Parts to modify a vehicle to meet foreign specifications are not available in the U.S.

Getting your vehicle serviced in another country may be difficult, even if you take it to an Acura dealer. Because that country may have models with different equipment and specifications, the dealer may not have parts that are suitable for your U.S. vehicle.

## **Warranty Coverage Outside the United States**

The warranties in this booklet cover only Acuras purchased and registered in the United States, Puerto Rico, and the U.S. Virgin Islands. Acuras registered and normally driven in other countries are not covered.

Acura dealers outside the U.S. may not honor these warranties. If you have your U.S.-specification Acura serviced by an Acura dealer in another country (while on vacation, for example), and that service would normally be covered by one of the warranties in this booklet, please contact American Honda.

For further information or assistance, please contact the Acura Client Services Office.

## Limitations and Disclaimers

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All of the Limited Warranties in This Booklet are Subject to the Following Limitations and Disclaimers:

**Acura disclaims any responsibility for loss of time or use of the parts or vehicle in which the parts are installed, transportation or any other incidental or consequential damage. Any implied warranties, including the implied warranty of merchantability and fitness for a particular purpose, are limited to the duration of this written warranty.**

The above limitations or exclusions may not apply to your vehicle because some states do not allow limitations on how long an implied warranty lasts; or they may not allow exclusion or limitation of incidental or consequential damages.

These warranties give you specific legal rights, and you may also have other rights which vary from state to state.